

LinkRunner G2 v3.0 Release Notes

August 2019

LinkRunner G2 v3.0 Release Notes briefly describe the New Features included in the release, along with Bug Fixes and a reference to Frequently Asked Questions (FAQs) and Knowledge Base articles online.

Version 3.0 New Features

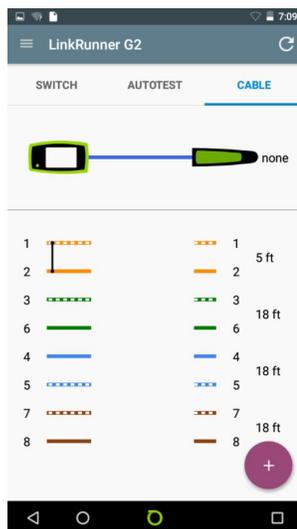
This release focuses updating the brand trade-dress of the unit from NETSCOUT to NetAlly, and offer an update and bugs fixes:

Support Android Apps to use Proxy Setting for the Ethernet Test Port.

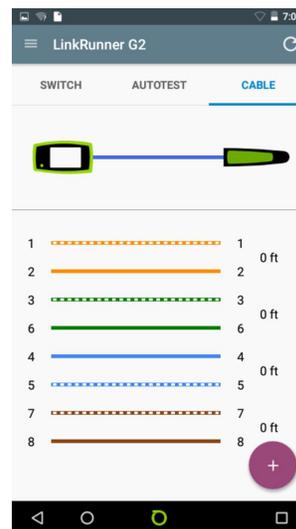
Before v3, Android OS only support global proxy support for Wi-Fi. With v3 firmware, when user has configured the proxy via the LRG2 Apps Settings to use a known good proxy, all Android Apps, such as Chrome, can access the network using via the Proxy over the Ethernet Test port.

Version 3.0 Bug Fixes

1. App update initiated but never complete (spinning wheel stays forever)
2. Wiremap overwrites test results with inter-pair short (after a second)



Fault Detected but Shown for 1 second



Replaced by this screen

3. Stop toning when user pressed re-test  button in Cable Test

When user pressed REFRESH button to re-start the test, if there is toning running in the background, toning will stop.

4. User manual not updating after OTA unless user performs a Restore Factory Default

Frequently Asked Questions (FAQs)

For a list of FAQs and answers, as well as other knowledge base articles for LinkRunner G2 and Link-Live, please log into your Link-Live account, and visit <https://app.link-live.com/questions>. Select the LinkRunner G2 category.

Upgrading to Version 3.0

If your unit is claimed to Link-Live then we highly recommend following the OTA Firmware Update procedure, which can be found by clicking here.

If your unit is NOT claimed in Link-Live, then you will need to follow the manual update procedure below:

Manual Update Procedure:

1. Visit www.netally.com/support/downloads to download the latest firmware from here and copy to a micro SD card - (Require registration)..
2. Power off your LRG2 unit.
3. Press and hold (at the same time) the volume-up button and the power button on your LRG2 unit.
4. The LRG2 unit will power on and enter recovery mode.
5. Use the volume buttons to select "apply update from SD card", and use the power button to confirm the selection. See Figure 1 below.



Figure 1 – Recovery mode

